WHOLE PATH PSYCHIATRY PLLC

Website Terms of Use

Effective Date: October 1, 2026

Welcome to Whole Path Psychiatry PLLC. These Website Terms of Use ("Terms") apply to your access to and use of our website and its content. By using this website, you agree to these Terms. If you do not agree, please do not use the website.

1. About Whole Path and This Website

Whole Path Psychiatry PLLC ("Whole Path," "we," "us," or "our") is a Massachusetts-based outpatient psychiatric practice offering telehealth psychiatric evaluations and medication-management services to adults. This website is intended to provide general information about the practice, its services, and how to contact us.

The website itself is not a patient portal or medical record system, nor is it a substitute for a direct clinical evaluation. Secure portal features, electronic intake, and client management are provided through our secure third-party platform, SimplePractice. Information on this website may not describe every service, policy, eligibility requirement, or clinical decision that may apply to an individual.

2. No Medical Advice or Emergency Services

Content on this website is provided for general informational and educational purposes only. It is not medical advice, diagnosis, or treatment, and it is not a substitute for care from a qualified healthcare professional who has evaluated you. Do not use website content to diagnose or treat a health concern, make medication changes, or delay seeking professional care.

Whole Path Psychiatry PLLC does not provide emergency, crisis, or 24-hour services through this website, email, voicemail, contact forms, or routine appointment requests. Do not use these channels to request urgent help or report an emergency.

> **EMERGENCY & CRISIS RESOURCES**
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> • If you may be in immediate danger: Call 911 or go to the nearest emergency department.
> • Mental Health Crisis Support (US): Call or text 988 to reach the Suicide & Crisis Lifeline.
> • Massachusetts Behavioral Health Help Line: Call 833-773-2445.
> These services are independent of Whole Path Psychiatry PLLC.

Messages sent through the website, email, or voicemail may not be reviewed immediately. Do not assume that a message has been received, read, or acted upon until you receive a response.

3. No Provider-Patient Relationship Through Website Use

Viewing this website, reading its content, sending a general inquiry, or requesting information does not by itself establish a clinician-patient relationship with Whole Path Psychiatry PLLC or any clinician associated with the practice.

A provider-patient relationship is established only after Whole Path Psychiatry PLLC has determined that it can appropriately provide care, the necessary intake and clinical processes (including completion of required forms via our SimplePractice portal) have been completed, and the practice has expressly accepted you as a patient. Any care provided is subject to separate clinical, consent, financial, and practice policies.

If you are an established patient, your care is governed by the documents and agreements provided to you through SimplePractice or as part of treatment. These website Terms do not replace those documents or change your treatment plan.

4. Eligibility and Intended Audience

Whole Path Psychiatry PLLC's clinical services are intended for adults age 18 and older who meet the practice's clinical, geographic, and other eligibility requirements. The website is not intended to solicit or provide clinical services to anyone under age 18.

You agree to use the website only in compliance with applicable laws and these Terms.

5. Website Inquiries, Scheduling, and Third-Party Services

The website may include links or tools that allow you to contact the practice, request a complimentary consultation, inquire about services, or access our secure SimplePractice client portal for scheduling and portal services. Availability of an appointment or consultation is not guaranteed, and submitting a request does not mean that you have been accepted as a patient.

Website functions, appointment scheduling, secure messaging, and client portal operations are facilitated by third-party services, primarily SimplePractice. Your use of SimplePractice and other third-party services is subject to their respective terms of service and privacy policies. Whole Path Psychiatry PLLC does not control third-party websites or platforms and is not responsible for their independent content, security, availability, or practices.

Please do not include sensitive medical, psychiatric, or other confidential information in a general website inquiry or ordinary email. Once registered, please use our secure SimplePractice client portal to share health information and communicate securely with our practice.

6. Privacy

Your use of this website is also subject to our Website Privacy Policy, which explains how information may be collected through the website, including through cookies, analytics, contact forms, and similar technologies.

Our Notice of Privacy Practices describes how protected health information (PHI) may be used and disclosed in connection with healthcare services and explains your privacy rights as a patient. The Notice of Privacy Practices applies in the circumstances described in that notice; it is not a general website privacy policy.

Please review both documents. If there is a conflict between these Terms and a legally required privacy notice or a separate patient-care agreement signed via SimplePractice, the applicable privacy notice or patient-care agreement will govern the subject it addresses.

7. Website Content and Intellectual Property

Unless otherwise stated, the text, graphics, logos, design, and other materials on this website are owned by or used with permission by Whole Path Psychiatry PLLC and are protected by applicable intellectual-property laws.

You may view and print reasonable portions of the website for your personal, noncommercial use. You may not copy, reproduce, modify, distribute, publish, sell, create derivative works from, or otherwise exploit website content without our prior written permission, except as permitted by law.

The Whole Path Psychiatry PLLC name, logo, and related branding may not be used in a way that suggests endorsement, affiliation, or sponsorship without our written permission.

8. Acceptable Use

You agree not to:

- Use the website for an unlawful purpose or in violation of another person's rights;
- Attempt to gain unauthorized access to the website, its servers, systems, or related accounts;
- Interfere with the website's operation, security, or availability, including by introducing malicious code or attempting to disrupt service;
- Use automated means to scrape, copy, or collect website content or information without permission;
- Submit information that is knowingly false, misleading, fraudulent, or harmful; or
- Use the website to transmit spam, advertisements, or unsolicited promotional material.

9. Third-Party Links and Resources

This website may contain links to third-party websites, organizations, or resources (including SimplePractice) for convenience or general information. A link does not mean that Whole Path Psychiatry PLLC endorses or controls the linked website, organization, product, or service. We are not responsible for third-party content, accuracy, availability, security, or privacy practices. You access third-party resources at your own discretion and risk.

10. No Guarantees; Website Availability

We make reasonable efforts to keep website information accurate and current, but we do not guarantee that all content is complete, current, or error-free. Services, fees, availability, and website content may change without notice.

The website is provided on an "as is" and "as available" basis to the extent permitted by law. We do not guarantee uninterrupted, secure, or error-free access, or that the website will be free of viruses or other harmful components. Nothing in these Terms excludes a right or remedy that cannot lawfully be excluded.

11. Disclaimers and Limitation of Liability

To the fullest extent permitted by applicable law, Whole Path Psychiatry PLLC disclaims warranties of any kind regarding the website and its content, whether express or implied, including implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

To the fullest extent permitted by law, Whole Path Psychiatry PLLC will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising out of or related to your access to or use of, or inability to use, the website or its content. This section does not limit liability that cannot be limited under applicable law, including liability arising from rights that cannot legally be waived.

12. Indemnification

To the extent permitted by law, you agree to be responsible for claims, losses, liabilities, and expenses arising from your material violation of these Terms or misuse of the website. This provision does not require you to indemnify Whole Path Psychiatry PLLC for Whole Path Psychiatry PLLC's own negligence, misconduct, or other liability where such indemnification is prohibited by law.

13. Changes to These Terms

We may update these Terms from time to time. The revised version will be posted on this website with an updated effective date. Your continued use of the website after revised Terms are posted means you accept the updated Terms, to the extent permitted by law.

14. Governing Law

These Terms are governed by the laws of the Commonwealth of Massachusetts, without regard to its conflict-of-law principles, except where applicable federal law or other mandatory law provides otherwise. Any dispute concerning these Terms or the website will be addressed in a court with appropriate jurisdiction, subject to applicable law.

15. Severability and Entire Agreement

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in effect to the extent they can operate independently. These Terms govern your use of this website and do not replace any separate agreement, consent, notice, or policy that applies to clinical services.

16. Contact Us

If you have questions about these Website Terms of Use, please contact:

Whole Path Psychiatry PLLC
Email: emily.gregonis@wholepathpsych.org
Phone: 617-341-9088